

SoftPlan Technical Bulletin

Last Updated: May 4, 1999.

Problem: When painting a small enclosed area the following message appears:

Attention: The selected area is either not fully on screen or it is too large to paint. The maximum area that can be painted is approximately 100' (30 meters) by 100' (30 meters). Use Paint Break lines to divide areas which are larger.

Users Effected: Users with Gateway™ computers that contain the STB Velocity 4400 video card.

To Fix: Download the latest driver for the video card from:
<http://support.gateway.com/support/drivers/dlcenter.asp>
Install new driver as per instructions from Gateway™.

Comment: If you have any difficulty or are uncomfortable performing these steps please contact Gateway™ technical support directly.

If the problem persists, please contact SoftPlan Technical Support at:
fax:(519) 886-6955 or e-mail: support@softplantech.com.

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