Problem: When attempting to generate an image in SoftView using Rendered Mode the program will stall after having processed a portion of the image.

Users Effected: Users of SoftPlan version 14 with the Windows® 7 operating system and certain NVIDIA® graphics cards.


Start SoftPlan and generate an image using Rendered Mode to confirm that the issue has been resolved.

Comment: Only a small number of NVIDIA graphics cards are affected by this issue, most are not. Operating systems other than Windows 7 are also not affected, nor are the other SoftView modes.

If the problem persists, please contact SoftPlan Technical Support at (519) 886-9750, fax:(519) 886-6955 or e-mail: support@softplantech.com.